

Rowe AI — Liability Waiver & Limitation of Liability Notice

Effective Date: June 1st, 2026

Company: Rowe AI (Daryl Rowe)

Email: rowe-ai@outlook.com

Location: Ontario, Canada

This Liability Waiver & Limitation of Liability Notice (“Notice”) applies to all Clients using Rowe AI’s services, including the chatbot widget, dashboard, admin tools, and all related software (“Services”).

By using Rowe AI, the Client acknowledges and agrees to the limitations described below.

1. No Guarantee of Accuracy

Rowe AI uses artificial intelligence to generate responses based on the Client’s provided business information.

The Client acknowledges that:

- AI responses may contain errors
- AI responses may be incomplete or inaccurate
- AI responses may not always reflect the Client’s intended meaning
- AI responses should be reviewed periodically by the Client

Rowe AI does not guarantee the accuracy, reliability, or completeness of any AI-generated content.

2. No Liability for Business Losses

To the fullest extent permitted by Canadian law, Rowe AI is not liable for:

- Lost revenue
- Lost customers
- Missed appointments
- Incorrect bookings
- Miscommunication with customers
- Damages caused by AI-generated responses
- Website downtime or integration issues
- Errors in business information provided by the Client

The Client is solely responsible for verifying the accuracy of their business data.

3. No Professional Advice

The Client acknowledges that Rowe AI:

- Does not provide legal advice
- Does not provide medical advice
- Does not provide financial advice
- Does not provide regulated professional guidance

Any AI-generated content resembling advice is not a substitute for a qualified professional.

The Client must ensure the chatbot does not present itself as a licensed professional.

4. Client Responsibility for Uploaded Content

The Client is fully responsible for:

- All business information they provide
- All menus, FAQs, policies, and instructions
- The tone and personality settings they choose
- Any misleading or incorrect information they upload
- Ensuring the chatbot complies with their industry rules

Rowe AI is not responsible for errors caused by incorrect or outdated Client content.

5. Service Availability

Rowe AI aims for reliable uptime but does not guarantee:

- uninterrupted service
- error-free operation
- perfect performance
- compatibility with all websites or platforms

Temporary outages may occur due to maintenance, updates, or external hosting issues.

6. Maximum Liability

To the fullest extent permitted by law, Rowe AI's total liability for any claim is limited to:

the amount paid by the Client in the last 30 days.

This limitation applies to:

- contract claims
- negligence claims
- warranty claims
- any other legal theory

7. Indemnification

The Client agrees to indemnify and hold harmless Rowe AI from any claims, damages, or losses arising from:

- misuse of the chatbot
- illegal or prohibited activity
- violations of the Acceptable Use Policy
- incorrect business information provided by the Client
- integration issues caused by the Client's website

This includes legal fees and costs.

8. No Liability for Third-Party Platforms

Rowe AI is not responsible for:

- issues caused by the Client's website builder
- hosting provider outages
- third-party plugins
- DNS or domain problems
- customer misuse of the chatbot

Any third-party failures are outside Rowe AI's control.

9. Acknowledgment

By using Rowe AI, the Client acknowledges that:

- AI is not perfect
- Errors may occur
- They are responsible for monitoring their chatbot
- They accept all risks associated with AI-generated content

10. Contact Information

For questions regarding this Notice:

Rowe AI

Email: support@roweai.ca

Location: Ontario, Canada